

*Your community,
your place.*



We're coming to the end of what has been another busy year for Haumaru Housing. On behalf of everyone at Haumaru, I'd like to wish all our tenants a safe, happy and fun Christmas and New Year period. We hope you'll enjoy special time with family and friends over the holidays and will be able to make the most of the long, leisurely summer days ahead.

As we continue on our journey to provide quality services, support and opportunities for greater community connection for our tenants, I'd like to thank you for your ongoing engagement with our staff and for your thoughts and suggestions as to how we can make Haumaru villages the best possible environment for seniors. Judging from your feedback, it seems that you've been very pleased with our range of service improvements and initiatives. We're looking forward to doing even more next year to enhance people's enjoyment of their surroundings, as well as their general wellbeing and social connectedness, so that tenants can continue to live independently and safely in the comfort and security of their homes. So roll on 2020!

Merry Christmas, and enjoy the summer.

Gabby Clezy, Chief Executive Officer

Contacting us over Christmas and New Year



Parker, our 'Chief Canine Officer' (aka Gabby's pet Miniature Schnauzer).

Over Christmas and New Year, we will be attending to urgent maintenance requests and other emergency issues only.

A number of our Community Managers and office staff will be on duty during non-public holidays. You can call us 24/7 on our general number, **0800 430 101**.

Calls made out of office hours will be answered by our after-hours service. This service manages emergencies only.

Any non-urgent jobs will be undertaken after the New Year period, with other general matters also followed up then.

Wishing you all a Merry Christmas and a Happy New Year!

Improving your safety – beware of stranger danger

Just a reminder that, as per the leaflets we distributed to everyone this month, tenants should be aware of any strangers or suspicious persons they might notice around the villages.

NZ Police advise that, if a stranger comes to your door offering a service, you should always ask to see their photo identification. Don't open the door to strangers and don't be afraid to say 'No'. Always keep your door locked,

even if you're just in the garden.

Haumaru Housing contractors carry ID and will put up maintenance signs on site; you'll also be notified in advance of any works being carried out in your village via a flyer in your letterbox prior to the work starting.

If you've any queries about activities going on in your village, please contact your Community Manager.

It's the most wonderful time of the year

Christmas celebrations are underway across the villages, with coordination and support from the Community Managers. These are superb opportunities for tenants to share time and meet up with Haumaruru staff and volunteers from local groups and associations.



On 6 Dec, 27 tenants attended our Devonport villages' Christmas party which was held jointly by Haumaruru Housing and Devonport Peninsular Trust at

The Rose Centre in Belmont. Students of Belmont School Choir also thrilled everyone with their beautiful singing.



Tenants of Northcote's Piringa Court enjoyed a lavish shared Christmas lunch on 11 Dec, with perfect weather and the added attractions of an impromptu Salsa and Cha Cha dance demonstration by tenant Celia Walker, and a BBQ sausage sizzle courtesy of tenants Ken and Jacqui Fitton.



Kaumatuia Village tenants each received a Christmas Box delivered by Te Atatu Peninsula Community Centre staff. Brian Stebbing is pictured taking delivery of his hamper, full of goodies for Christmas which were donated by the local church. Tenants were then also hosted by the community centre for a fantastic Christmas lunch.

Great community connection and the support of local clubs and organisations made for terrific Christmas parties enjoyed by tenants of Massey's Jack Smyth Court and Flagstaff Court. Community development initiative Massey Matters, together with Massey Birdwood Settlers Residents' Association and the Church of the Good Shepherd, funded Christmas bags overflowing with treats for the tenants. Each villager also received a beautiful Christmas cake made by Waitakere Cake Decorators' Club, as well as a 'Sending Aroha' card made by local children during a workshop activity at Te Manawa Community Library.

Massey Matters then put on a Christmas BBQ in the Jack Smyth community hall, whilst Community Deacon of the Church of the Good Shepherd Robyn Fasi and her volunteer Celeste Rutherford prepared a Christmas lunch for Flagstaff Court tenants in their community hall.



Arend Verhoeff of Jack Smyth Court receiving his Christmas gifts.



On 13 Dec, 15 tenants from Shepherds Park Village, Birkdale Court and Lancaster Court joined other seniors living in the Beach Haven and Birkdale area for Christmas afternoon tea at Beach Haven Community House.

The Bays Club in picturesque Browns Bay was the setting for a Christmas lunch event attended by 21 tenants of Cockayne Court and Hillcrest Court on the 13th.



Creating a community within a village

A representative cross-section of tenants recently took part in focus groups looking at how a Good Neighbour Programme might be strengthened across our village communities.

All the focus group participants identified that the goal was to live in peace and harmony and – even though this was not always possible – people considered it important to do whatever it takes to prevent bad feelings between neighbours. It was also important to keep an eye on each other; so, if a neighbour became unwell or needed extra support, their community could do their best to

reach out and provide assistance or seek help on their behalf.

The overarching outcome from the focus groups is for 'Creating a community within a village'. This principle will inform our thinking and will be used to support the development and implementation of a Haumaruru Good Neighbour Programme.

We'd like to thank all our tenant representatives who were willing to share their views, which will be of great benefit to all our tenants as we progress further with this project in 2020.

We always appreciate your feedback. You can talk to your Community Manager, call us on 0800 430 101, email info@haumaruhousing.co.nz or visit www.haumaruhousing.co.nz

The Selwyn Foundation



Auckland Council
Te Kaunihera o Tamaki Makaurau

