

Your community, your place.

Thank you to everyone who's already completed our tenant satisfaction survey. If you haven't yet filled in your questionnaire, you can still do so up until next Monday, 21 May, either in writing, online at www.gravitas.co.nz (look for the 'Tenants Housing Survey' link) or by phoning the research company, Gravitas, on 09 917 1055 to arrange to complete the survey over the phone. If you prefer to do the survey in your home language, a bi-lingual interviewer can contact you to ask the questions. The survey is completely confidential, so please do be open in all your responses.

It's important that we have your feedback and know what matters to our tenants. We'll act on all issues that are raised as quickly as possible, which is always a key priority for us.

Over the past few months, we've also been carrying out surveys to identify any asbestos or asbestos containing materials in the villages. Due to its robust

nature, such material generally remains in good, stable condition and poses little risk to anyone, when left in place and not disturbed. Therefore, we ask that tenants avoid doing any odd jobs or DIY that would disturb any material that might be present. Any maintenance work that needs to be undertaken on the units should always be done by contractors employed by Haumaru Housing, and you can rest assured that we'll take appropriate action to mitigate or remove any asbestos-related risk in a way that will keep you safe and healthy.

Should you have any questions about this or any other survey work we conduct, please don't hesitate to speak to your Community Manager at any time.

Long may the balmy weather continue!



Gabby Clezy, Chief Executive Officer

40 new homes on their way for Henderson

Works are due to start on a new Haumaru Housing village at 33 Henderson Valley Road later this year. This important milestone was celebrated on 3 May, with a dawn blessing held on the site of the new development, attended by our partners Panuku Development Auckland as well as Henderson-Massey Local Board and mana whenua representatives from Ngāti Whātua o Kaipara, Ngaati Whanaunga, Ngāti Tamaoho and Te Ākitai Waiohū.



Our pic shows CEO Gabby Clezy (centre left) at the blessing ceremony.

Spotlight on...

Welcome to Ashley Swinglehurst, our new Assistant Facilities Manager who's joined us this month to work alongside Facilities Manager, Basil Green.



Ashley has experience in a wide range of property maintenance and has previously worked across both corporate and residential portfolios in the UK. He's very excited about pursuing his career with Haumaru Housing and is also looking forward to continuing his studies in facilities management as well as gaining professional certification in project management.

Originally from a small community in the rural Lake District of England, Ashley has been living in New Zealand since 2011, having backpacked through Europe, Asia and Australasia. He's now become a permanent resident and feels right at home in Auckland! When not at work, he enjoys hobbies such as furniture-making using recycled materials, hiking, surfing, motorcycle trips and cooking to entertain.

You can contact Ashley on 0800 430 101, or email him at Ashley.Swinglehurst@haumaruhousing.co.nz



Haumaru promotes its wares at the Franklin and Council Expo

Haumaru Housing attended the first ever Franklin Community Organisation of Social Services (FranCOSS) Expo on 10 May at the Pukekohe War Memorial Hall. The expo showcased the range of social services that are available to seniors in the region, such as specific health services for various conditions, mobility exercises, counselling and independent living services. A valuable opportunity to highlight Haumaru's services to older people in housing need, the event has also inspired lots of ideas for fun and healthy activities that may be of interest to our tenants and which our Community Managers will be following up in the coming weeks. Lettings and Service Administrator, Brianna Poolman, is pictured at the expo with our range of brochures on display.

Bloomin' lovely!

Albert Court resident, Jillian Arnold, of Pukekohe was recently interviewed by her local newspaper about her flowering success story - the miraculous rejuvenation of her once dejected Moth Orchid. A welcome gift that was



in bloom when she moved into the village four years ago, the specimen then steadfastly refused to flower in the years following. In a last ditch effort to revive it, Jillian positioned it outside and it's been in full flower ever since! Perhaps it was her final warning, 'Flower or you're out!', that made the difference. There might just be something in that theory about talking to your plants...

We always appreciate your feedback. You can talk to your Community Manager, call us on 0800 430 101, email info@haumaruhousing.co.nz or visit www.haumaruhousing.co.nz

New signage coming to a village near you

This is the first look at our new-style signage which will soon be gracing all our villages. We love the new look and hope you will, too.



The Selwyn Foundation



Auckland Council
Te Kaunihera o Tāmaki Makaurau

