

## ***Your community, your place.***



One month old already, and what a month it's been! From day one – Saturday, 1 July 2017 – our team's been out and about at the villages, meeting and greeting tenants. By now, most of you will have met your Community Manager and possibly even the Area Manager. We've been delighted with the reception we've received – thank you all so much.

We all genuinely wish to make a difference and are aware that there are daily issues you face. We hope to be able to address these in the coming months. Do keep providing us with your feedback – whether good or not-so-good! Call us anytime on 0800 430 101.

Until next time.

Gabby Clezy, General Manager

## **Meet your neighbours**

### **Betty and friends enjoy life at Leabank Court**

Betty lives at Leabank Court in Manurewa. She and her neighbours, Faye and Paulina, love their independence at Leabank. They share an interest in knitting, crochet and housie and enjoy weekly afternoon tea parties at either the Community House or at one another's homes. The ladies' wish for the village is that "everyone respects each other."

Their other neighbour, Rosco, shows real community spirit and is regularly spotted helping less able tenants take out their rubbish bins each week.

Thanks for all your help, Rosco!

*Right: Betty, Puss-Puss and Rosco of Leabank Court, Manurewa*



# Meet your neighbours

## Otara Court's Pat Taka has a busy schedule

Pat has been a resident in the Otara community since 1963 and came to live in Otara Court just over two years ago. Originally from Kaeo, she moved down when her son was two weeks old to be with her hubby who worked at the Otahuhu Power Substation. When her son started playing rugby at East Tamaki junior club, Pat went along for support and ended up on the committee! She and her husband were Junior Club Captains, registering, cleaning, opening up and helping with fundraisers.

Pat continues to be actively involved in the club and is there almost every day, ensuring the facilities are open and clean, registering the kids as they arrive and helping in the kitchen selling food. Sometimes, she doesn't get home until after 8.00pm! Sunday is a rest day for Pat, when she has time off from her busy schedule and goes to Country and Western, taking fellow Otara Court tenants along with her to enjoy the fun!

*Below: Community-spirited Pat leads a busy life*



## Locked out?

If you happen to find yourself locked out of your home, don't panic! Call us on 0800 430 101 and we'll arrange for our security company to come and let you in. However, please bear in mind that the security company will charge \$50 for the call-out service, which unfortunately we will need to pass on to you.

If the services of a locksmith are required, Haumaru Housing uses two highly reputable Master Locksmith companies – Alert for South and East Auckland and Lock Services Ltd for West and North Auckland.

These locksmiths always present ID and are in uniform and have branded vehicles. Please be aware that no other locksmith has authorisation to carry out work in the villages.

## Maintenance

We've received many requests for both large and small maintenance jobs around the villages, some of which pre-date Haumaru Housing. We're working through these requests in priority order, but be assured that we'll definitely get through the list. Please log any maintenance requests through your Community Manager or call 0800 430 101.

## Health & Safety

We all have a responsibility to ensure that your village is a safe place to live and a safe place for our staff and contractors to work. We want to do everything we reasonably can to minimise the opportunity for slips, trips and falls and anything else that might cause you and your visitors to suffer harm either inside or outside your home. If you encounter any hazards that might endanger your safety or may be a risk to other people, please call your Community Manager on 0800 430 101, so we can attend to them as soon as possible.

We always appreciate your feedback. You can do this by talking to your Community Manager on **0800 430 101** or email [info@haumaruhousing.co.nz](mailto:info@haumaruhousing.co.nz) or visit [haumaruhousing.co.nz](http://haumaruhousing.co.nz)

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